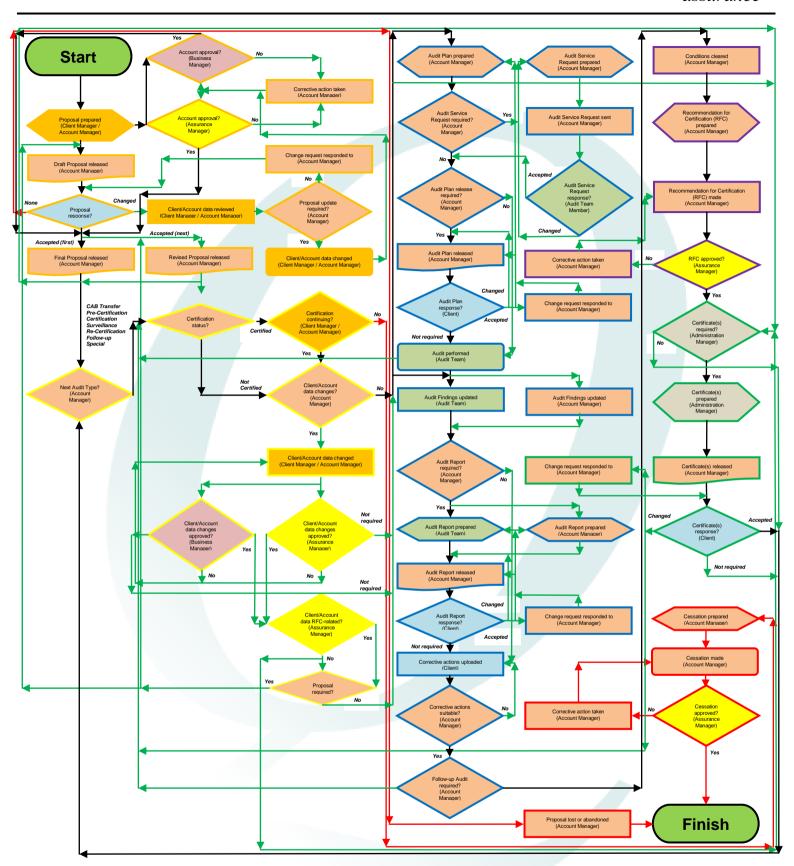
Certification Flowchart



Workflows		Responsibilities	Activity Groups		
Primary		Client/Account Manager			
		Account Manager	commendation		Proposal
		Audit Team			
Secondary		Assurance Manager	Certificate		Change
Tertiary		Business Manager			
		Administration Manager	Cessation		Audit
		Client			

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